

**ST. LAWRENCE COUNTY
WORKFORCE INVESTMENT BOARD**



**WORKPLACE VIOLENCE
PREVENTION POLICY & RESPONSE
PROCEDURE**

Approved by the St. Lawrence County Workforce Investment Board: 08/02/2010

August 2, 2010

Operations Committee: 7-19-2010

RESOLUTION NO. 261-2010

ADOPTION OF ST. LAWRENCE COUNTY POLICIES PERTAINING TO PERSONNEL FILE MAINTENANCE, EMPLOYMENT HIRING, TRAINING REIMBURSEMENT GUIDELINES, AND AN AMENDED WORKPLACE VIOLENCE PREVENTION POLICY

By Mr. Turbett, Chair, Operations Committee

WHEREAS, current County policies and procedures should be continuously reviewed and maintained, and

WHEREAS, guidelines needed to be established in certain personnel practices and procedures, and

WHEREAS, the County Governmental Review Committee in conjunction with County Department Heads and the County Administrator have approved the adoption of new policies,

NOW, THEREFORE, BE IT RESOLVED that the attached St. Lawrence County Personnel File Maintenance Guidelines, the Employees Hiring Guidelines, Training Reimbursement Guidelines, as well as an amended St. Lawrence County Workplace Violence Prevention policy are hereby adopted as official County policies.

STATE OF NEW YORK)
) ss:
COUNTY OF ST. LAWRENCE)

I, Chandra Coffey, Deputy Clerk of the St. Lawrence County Board of Legislators, DO HEREBY CERTIFY, that I have compared this Resolution, adopted August 2, 2010, with the original record in this office and that the same is a correct transcript thereof and of the whole of said original record.

Chandra Coffey
Deputy Clerk
St. Lawrence County Board of Legislators
August 3, 2010

March 5, 2007

Operations Committee: 2-12-2007

RESOLUTION NO. 81-2007

ADOPTION OF A WORKPLACE VIOLENCE PREVENTION POLICY

By Mr. Paquin, Chair, Operations Committee

WHEREAS, on June 7, 2006 New York State enacted legislation creating a new Section 27-b of State Labor Law that requires public employers to develop a Workplace Violence Prevention program, and

WHEREAS, over the past few months a committee composed of management and staff employees have been working through this legislator's mandates as they relate to St. Lawrence County Government, and

WHEREAS, a necessary component of a prevention program is the adoption of a policy which states Management's commitment to Zero Tolerance of Workplace Violence,

NOW, THEREFORE, BE IT RESOLVED that the Board of Legislators does hereby adopt the "St. Lawrence County Government's Workplace Violence Prevention Policy and Response Procedure."

STATE OF NEW YORK)
) ss:
COUNTY OF ST. LAWRENCE)

I, Ruth A.E. Doyle, Deputy Clerk of the St. Lawrence County Board of Legislators, DO HEREBY CERTIFY, that I have compared this copy of this Resolution, adopted March 5, 2007, with the original record in this office and that the same is a correct transcript thereof and of the whole of said original record.

Ruth A.E. Doyle
Deputy Clerk
St. Lawrence County Board of Legislators
March 6, 2007

St. Lawrence County Government's Workplace Violence Prevention Policy and Response Procedure

Incident management

In the event of a major workplace incident that affects, or has the potential to affect, the mental health of our workforce, we will provide initial counseling and support services to you and your immediate family members. As the crisis passes and support systems are put into place for individuals affected by the incident, the County will make every effort to return to normal business operations. A reasonable effort will be made to notify employees, customers, clients, and others who need to know of the status of business operations will be made to communicate through the news media and other available resources.

No Retaliation

The County of St. Lawrence as the employer will not retaliate against any employee who has (1) reported an alleged serious violation to a supervisor; (2) requested an inspection by the Department of Labor officials; or (3) accompanied the Department of Labor officials during the inspection. In addition, it is the responsibility of the County of St. Lawrence to take appropriate disciplinary action against any employee whose actions are retaliatory in nature.

Workplace Violence Response Procedure

Emergencies - A situation is considered an emergency if:

- An injury has occurred, or
- There is an immediate threat of physical harm or injury.

Emergency Procedure, consider your personal safety first. If possible, follow the steps below:

Step 1 - Activate the Police Response Device and/or Call 911, if appropriate.

Step 2 - Notify your supervisor or Department Head at _____

- Supervisor or Department Head will notify the County Administrator at 379-2276 as soon as practicable.

Non-emergencies - A situation is considered a non-emergency if:

- No injury has occurred.
- There is no immediate danger, but
- The worker or supervisor or other person have indicated fear of physical harm in another person.

Non-emergency Procedures - In the event of a non-emergency:

- Inform your Supervisor and/or Department Head, or
- Place a confidential (and, if you wish, anonymous) call the Personnel Officer at 379-2210 or the County Administrator at 379-2276.

Important Telephone Numbers and Contact Information:

County Administrator, 379-2276

Personnel Officer, 379-2210

Your Supervisor and/or Department Head, _____

If you have suggestions for ways to improve the safety and security at work, please pass them along to your supervisor and/or department head or contact the Personnel Officer or County Administrator directly.



St. Lawrence County Government's Workplace Violence Prevention Policy and Response Procedure

Background

On June 7, 2006 New York State enacted legislation creating a new Section 27-b of State Labor Law that requires public employers to perform a workplace evaluation or risk assessment at each worksite and to develop and implement programs to prevent and minimize workplace violence caused by assaults and homicides. The Law is designed to ensure that the risk of workplace assaults and homicides are regularly evaluated by public employers and that workplace violence protection programs are implemented to prevent and minimize the hazard to public employees.

Zero tolerance

Nothing is more important to St. Lawrence County than the safety and security of its employees. Threats, threatening behavior, or acts of violence against employees, visitors, guests, or other individuals by anyone on St. Lawrence County property will not be tolerated.

St. Lawrence County has a policy of zero tolerance for violence. If any employee engages in any violence in the workplace, or threaten violence in the workplace, disciplinary action will be taken. No talk of violence or joking about violence will be tolerated.

"Violence" includes physically harming another, shoving, pushing, harassing, intimidating, coercing, brandishing weapons, and threatening or talking of engaging in those activities. It is the intent of this policy to ensure that everyone associated with this business, including employees, visitors, and customers, never feel threatened by employee's, customer's or visitor's actions or conduct.

Workplace security measures

In an effort to fulfill this commitment to a safe work environment for employees, customers, and visitors, a few simple rules have been created. These are:

- No weapons are permitted on County occupied/owned buildings or vehicles, Local Law # 7 of 1994 (see section below)
- Access to the County's property before/after normal work hours will be documented on the sign in/out sheets located at each buildings employee entrances. Any employee working other than their normal hours will inform a supervisor prior to doing so.
- Internal office entrance doors will be locked before/after normal work hours.
- All public access doors will be locked ½ hour after normal business hours.
- All public access doors will be open ½ hour before normal business hours.
- Workplace Violence Response Procedures specific to work areas detailing appropriate action and contact information will be posted and circulated

All weapons banned

St. Lawrence County's Local Law No. 7 for the Year 1994, Banning Dangerous Weapons in County Buildings and Vehicles. "This local law prohibits any individual from bearing or having in his or her possession, either openly or concealed, any firearm, gun explosive device or substance, lethal or debilitating chemical or gas, or any dangerous or deadly weapon or instrument of any description, including, but not limited to a handgun, pistol, target pistol, revolver, rifle, shotgun, dangerous knife,

daggers, dirk, razor, stiletto, imitation pistol or other items defined by the Penal Law of the State of New York, while entering into or while being present in any building and/ or vehicles owned, leased or operated by or for the County of St. Lawrence.

The local law shall not apply to any authorized peace officer or police officer, as defined in the New York State Criminal Procedure Law, or any authorized official of the County, State or Federal Government. This exemption being limited, however, to such times when the official duties of such an authorized officer or official cause him or her to be present in any building owned, leased or occupied by the County of St. Lawrence."

Inspections

Desks, telephones, and computers are the property of the County. Management reserves the right to enter or inspect your work area including, but not limited to, desks and computer storage disks, with or without notice.

The fax, copier, and mail systems, including e-mail, are intended for business use. Personal business should not be conducted through these systems.

Any private conversations overheard or private messages retrieved that constitute threats against other individuals can and will be grounds for disciplinary action.

Reporting violence

It is everyone's business to prevent violence in the workplace. You can help by reporting what you see in the workplace that could indicate that a co-worker is in trouble. You are in a better position than management to know what is happening with those you work with.

You are encouraged to report any incident that may involve a violation of any of the County's policies that are designed to provide a comfortable workplace environment. Concerns may be presented to your supervisor or department head, the Personnel Officer or the County Administrator.

All reports will be investigated and information will be kept confidential.

Training programs

As part of its commitment to preventing workplace violence, the County has established training programs for all employees. All employees will receive this mandatory training. All new employees will receive training as part of their new employee orientation training.

Annual Review

During the last quarter of each calendar year an annual review of the Workplace Violence Prevention Program will be conducted by the joint labor-management Health and Safety Committee. As part of this review authorized employee representatives will be given an opportunity to contribute information, assist with analyzing statistics, conduct workplace risk evaluations and determinations, and participate in incident reviews.

Education offerings

In order to promote a peaceful working environment, we encourage supervisors and employees to enroll in courses to learn more about working with each other. Course consideration should be topics covering communication, problem solving, building effective working relationships, stress management, and related courses.

Employee assistance program

The County provides an employee assistance program (EAP) for all employees. This EAP offers services to these employees and their eligible dependents.

You are encouraged to use the EAP whenever you feel the need for guidance in coping with life's

August 2, 2010

difficulties. The EAP is a confidential service to be used when you need help. Call 386-3439.

Incident management

In the event of a major workplace incident that affects, or has the potential to affect, the mental health of our workforce, we will provide initial counseling and support services to you and your immediate family members.

As the crisis passes and support systems are put into place for individuals affected by the incident, the County will make every effort to return to normal business operations. A reasonable effort will be made to notify employees, customers, clients, and others who need to know of the status of business operations will be made to communicate through the news media and other available resources.

No Retaliation

The County of St. Lawrence will not retaliate against any employee who has (1) reported an alleged serious violation to a supervisor; (2) requested an inspection by the Department of Labor officials; or (3) accompanied the Department of Labor officials during the inspection. In addition, it is the responsibility of the County of St. Lawrence to take appropriate disciplinary action against any employee whose actions are retaliatory in nature.

Whistleblowers

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

Employees who report a violation of the law or a violation of the County's policies and procedures are protected from retaliation.

If you have suggestions for ways to improve the safety and security at work, please pass them along to your supervisor and/or department head or contact the Director of Human Resources or County Administrator directly.